

**VOLUME II:
HEALTH AND HUMAN SERVICES**

**DEPARTMENT OF
HUMAN SERVICES**

Agency Summary

DEPARTMENT OF HUMAN SERVICES

Agency Mission

Through the compassionate delivery of critical safety net and other supportive services, we are committed to ensuring that individuals and families in Rhode Island have access to the supports they need to achieve their goals.

Agency Description

The Department of Human Services (DHS) operates programs that assist Rhode Island citizens who are in need. The programs and services are all designed to ensure individuals and families have the opportunity to thrive at home, work and in the community; to help adults achieve their maximum potential; to ensure that children are safe, healthy, ready to learn, and able to reach their maximum potential; to honor, employ, and care for our state's veterans; and to assist the elderly and persons with disabilities to enhance their quality of life, and to sustain their independence. These programs and services include redesigned and innovative programs which provide quality and accessible health care, child care, supportive services, and options for working parents as well as individuals and families. These services extend well beyond the vital financial support services historically provided to poor and low-income individuals and families. The Department strives to always provide high quality and efficient services to our providers and customers and continuously engages in business process redesign efforts for continuous improvement. Included in these efficiencies are: enhancing the customer experience; reducing penalties for not meeting federally mandated grant guidelines; strengthening program integrity; and improving fraud prevention practices. Eligibility and access to many of the Department's benefits is provided through an integrated eligibility system, RIBridges. RIBridges allows the department to determine eligibility across programs and allows customers to access their accounts through a customer portal. The majority of the department's budget is federally funded which allows the state to enact statutes and regulations that utilize this funding to meet the needs of vulnerable Rhode Islanders. For example, major state and federal reforms in the mid-1990's provided unprecedented flexibility in how the state could utilize funds to accomplish its goals. Rhode Island's Family Independence Act (FIA) represented the state's first welfare reform program. FIA was crafted in response to federal welfare reform legislation, Temporary Assistance for Needy Families (TANF). TANF replaced the former Aid to Families with Dependent Children (AFDC), and represented a major departure from entitlement programs and lifetime benefits for families. In lieu of entitlements, TANF provided states with a block grant program with capped funding. This was significant because the state was able to pass its own welfare reform legislation, thus becoming able to design a broad variety of policies and services to assist those families transitioning from cash assistance to employment. The successor program to the Family Independence Program is known as the Rhode Island Works (RIW) program, enacted by the General Assembly in 2008. The department continues to examine current policies to understand how they can be implemented in ways that achieve federal compliance while also maximizing revenue and services for citizens who need them.

Statutory History

R.I. General Laws § 40-1 and § 42-12 established the Department.

Budget

Department Of Human Services

	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Expenditures by Program					
Central Management	9,520,635	9,746,067	13,565,972	14,348,489	11,665,376
Child Support Enforcement	14,164,063	14,484,836	14,358,425	15,001,751	16,129,202
Individual and Family Support	127,922,948	135,719,336	174,538,143	196,559,450	155,574,323
Office of Veterans Services	39,261,652	44,108,286	44,094,389	46,959,515	43,298,005
Health Care Eligibility	21,437,529	18,985,268	19,782,662	19,830,411	21,443,045
Supplemental Security Income Program	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Rhode Island Works/Child Care	92,278,272	88,945,194	84,792,786	84,381,200	91,075,879
State Funded Programs	251,010,241	282,872,824	283,081,284	283,089,284	255,047,901
Office of Healthy Aging	19,600,333	19,468,949	34,123,932	32,316,603	33,133,093
Total Expenditures	594,233,698	633,159,951	686,895,593	711,044,703	645,854,077
Expenditures by Object					
Salary And Benefits	97,646,312	101,303,324	105,939,169	106,562,124	108,498,635
Contract Professional Services	26,488,601	29,056,741	37,376,496	40,435,496	38,595,566
Operating Supplies And Expenses	32,980,295	35,450,176	29,912,122	34,268,399	32,187,220
Assistance And Grants	432,586,085	463,483,177	507,819,121	523,833,381	460,087,660
Subtotal: Operating	589,701,293	629,293,418	681,046,908	705,099,400	639,369,081
Capital Purchases And Equipment	677,850	639,141	1,164,605	1,261,223	2,056,518
Operating Transfers	3,854,555	3,227,393	4,684,080	4,684,080	4,428,478
Subtotal: Other	4,532,405	3,866,534	5,848,685	5,945,303	6,484,996
Total Expenditures	594,233,698	633,159,951	686,895,593	711,044,703	645,854,077
Expenditures by Source of Funds					
General Revenue	113,957,577	87,201,160	105,775,008	104,980,469	124,742,316
Federal Funds	471,030,710	512,997,272	571,091,566	594,806,155	509,597,806
Restricted Receipts	4,491,318	28,661,605	5,532,159	6,664,601	6,190,477
Operating Transfers From Other Funds	4,936,703	4,299,915	4,496,860	4,593,478	5,323,478
Other Funds	(182,609)	0	0	0	0
Total Expenditures	594,233,698	633,159,951	686,895,593	711,044,703	645,854,077
FTE Authorization	1,030.1	1,038.1	1,038.1	1,038.1	1,047.1

Personnel Agency Summary

Department Of Human Services

	FY 2021		FY 2022	
	FTE	Cost	FTE	Cost
Classified			1,033.1	63,545,578
Unclassified			14.0	1,048,859
Subtotal	1,038.1	62,957,437	1,047.1	64,594,437
Transfer Out		0.0		(529,438)
Transfer In		0.0		307,298
Overtime (1.5)		6,782,710		5,049,504
Seasonal/Special Salaries/Wages		424,806		1,491,486
Turnover		(3,973,034)		(4,047,860)
Total Salaries		66,191,919		67,064,871
Benefits				
FICA		4,698,868		4,736,305
Health Benefits		12,162,480		13,239,930
Holiday		896,869		0
Other		71		0
Payroll Accrual		321,999		357,250
Retiree Health		3,260,479		3,196,267
Retirement		16,444,089		17,512,709
Subtotal		37,784,855		39,042,461
Total Salaries and Benefits		103,976,774	1,047.1	106,107,332
Cost Per FTE Position				102,618
Statewide Benefit Assessment		2,585,350		2,391,303
Payroll Costs		106,562,124	1,047.1	108,498,635
Purchased Services				
Buildings and Ground Maintenance		1,294,958		1,154,550
Clerical and Temporary Services		816,210		998,110
Information Technology		19,694,742		20,767,858
Legal Services		510,623		510,623
Management & Consultant Services		5,146,528		5,592,313
Medical Services		5,139,215		5,699,649
Other Contracts		6,387,820		3,785,463
Training and Educational Services		1,445,400		87,000
Subtotal		40,435,496		38,595,566
Total Personnel		146,997,620	1,047.1	147,094,201
Distribution by Source of Funds				
General Revenue		52,966,654	930.0	65,631,891
Federal Funds		89,103,187	112.1	76,365,409
Restricted Receipts		4,927,779	5.0	5,096,901
Total All Funds		146,997,620	1,047.1	147,094,201

Performance Measures

Department Of Human Services

Lobby Wait Times

DHS is in the process of streamlining field office operations to improve customer experience and reduce lobby wait times. Operational improvements include "greeting" customers as they enter the field office lobby and assisting with issues that can be resolved quickly, creating a call center to answer questions from customers who would otherwise come into the DHS office, and guiding clients towards online engagement with the agency. The figures below represents the average collective wait time of DHS's six regional offices. [Note: 2018 actual is an estimate. Missing values appear as zeros in the measure.]

	<i>Reporting Period: Calendar Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	41.00	20.00	25.00	22.00	22.00
Actual	31.00	25.00	26.00	0.00	

Supplemental Nutrition Assistance Program (SNAP) Payment Error Rate

DHS seeks to minimize payment error, which includes overpayments and underpayments. The figures below represent the federal SNAP error rate. The 2019 target has been revised. [Note: 2018 actual unavailable. Missing values appear as zeros in the measure.]

	<i>Reporting Period: Federal Fiscal Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	5.00%	6.00%	6.00%	6.00%	6.00%
Actual	0.00%	22.66%	0.00%	0.00%	

SNAP Employment & Training Program (SNAP E&T) Participation

In Rhode Island, the Local Initiatives Support Corporation (LISC) is contracted by DHS to manage the USDA-funded SNAP E&T Program which offers employment and training services to eligible SNAP recipients. The figures below represent the percentage of clients that participate in the (currently voluntary) SNAP E&T program. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: Federal Fiscal Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	5.80%	6.00%	7.00%	5.80%	6.00%
Actual	6.21%	6.90%	0.00%	0.00%	

Temporary Assistance for Needy Families (TANF) Work Activity Participation

The TANF Work Participation Rate (WPR) is the federal measure derived by the proportion of adult TANF recipients who must participate in countable work activities for a specified number of hours each week in relation to the overall number of families receiving TANF cash assistance. The overall number in the denominator is reduced by those TANF clients who are exempt or have been sanctioned. The figures below represent Rhode Island's "All Family" TANF WPR. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: Federal Fiscal Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	25.00%	20.00%	20.00%	20.00%	20.00%
Actual	16.60%	8.90%	6.00%	0.00%	

Performance Measures

Department Of Human Services

Veteran Unemployment

The Office of Veterans Services seeks to facilitate education and workforce development opportunities for veterans to assist in lowering the overall unemployment rate for this important segment of the state's workforce. The figures below represent Rhode Island's veteran unemployment rate. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: Federal Fiscal Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	5.20%	5.20%	3.00%	2.90%	3.00%
Actual	3.70%	6.20%	6.80%	0.00%	

BrightStars Child Care Ratings

The Child Care Assistance Program (CCAP) BrightStars rating system assigns early care, education, and afterschool programs a rating from one to five stars, and works with these child care providers to improve and expand their rating. Star ratings are objective and tied to specific criteria. Currently, a large percentage of DHS-approved child care providers are rated at level one or two. The figures below represent the percentage of children enrolled in CCAP providers rated as four or five stars. [Notes: Missing values appear as zeros in the measure.]

	<i>Reporting Period: Calendar Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	15.00%	13.00%	20.00%	23.00%	25.00%
Actual	10.00%	34.00%	19.80%	0.00%	

Child Support Collections

The Office of Child Support Services establishes paternity of children, creates court orders for financial and medical support, and enforces support orders. Collections are distributed to families and used to reimburse public assistance costs. From Federal Fiscal Year 2014 to 2015, collections on current support increased \$1.5 million. The figures below represent the percentage of owed child support collected. The 2019 target has been revised. [Notes: Missing values appear as zeros in the measure.]

	<i>Reporting Period: Federal Fiscal Year</i>				
<i>Frequency: Annual</i>	2018	2019	2020	2021	2022
Target	61.30%	61.45%	63.00%	61.90%	62.00%
Actual	62.14%	125.10%	0.00%	0.00%	

Program Summary

DEPARTMENT OF HUMAN SERVICES

Central Management

Mission

To provide leadership, management, strategic planning, and central support for the department.

Description

Central Management supervises, coordinates, and monitors all departmental functions: to assure efficient and effective use of state and federal resources for the purpose of providing services to poor, disabled, or aged individuals and families; to assist them in reaching their highest potential for self-sufficiency; and, to support the achievement of the Department's mission. Organized through the Office of the Director, Central Management provides leadership, management, strategic planning, direction and control of departmental activities. A principal function is intergovernmental liaison with the Governor's staff, other department directors and agency heads, federal government representatives, state and federal legislators, local welfare directors, and national and local human service professionals and organizations. The core responsibilities of this program include the establishment and maintenance of community relations with consumers and service providers, and the provision of information to the general public. Additionally, all field operation activities are direct functions of Central Management, although the associated costs are budgeted in two programs: Individual and Family Support, and Health Care Quality, Financing and Purchasing. Central Management is responsible for the Electronic Benefits Transfer System (EBT), which electronically distributes cash assistance and food stamp benefits to clients. Other centralized functions include support for financial management, information systems, collections and fraud investigations, and contract management.

Statutory History

R.I. General Laws § 40-1 establishes that all functions, services, and duties of the Department of Human Services will be organized by the Director of the department.

Budget

Agency: Department Of Human Services

Central Management

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Operations	9,520,635	9,746,067	13,565,972	14,348,489	11,665,376
Total Expenditures	9,520,635	9,746,067	13,565,972	14,348,489	11,665,376
Expenditures by Object					
Salary and Benefits	874,828	1,084,699	879,964	934,481	865,436
Contract Professional Services	166,697	32,257	37,200	37,200	37,200
Operating Supplies and Expenses	135,081	463,032	103,144	603,144	247,802
Assistance And Grants	8,344,030	8,149,229	12,540,437	12,768,437	10,512,823
Subtotal: Operating	9,520,635	9,729,217	13,560,745	14,343,262	11,663,261
Capital Purchases And Equipment	0	16,850	5,227	5,227	2,115
Subtotal: Other	0	16,850	5,227	5,227	2,115
Total Expenditures	9,520,635	9,746,067	13,565,972	14,348,489	11,665,376
Expenditures by Source of Funds					
General Revenue	4,707,276	4,834,802	4,619,609	4,622,141	4,812,620
Federal Funds	4,756,931	4,911,265	8,946,363	9,226,348	6,702,756
Restricted Receipts	56,429	0	0	500,000	150,000
Total Expenditures	9,520,635	9,746,067	13,565,972	14,348,489	11,665,376

Personnel

Agency: Department Of Human Services

Central Management

		FY 2022	
		FTE	Cost
Classified			
ADMINISTRATIVE OFFICER	00124A	2.0	111,630
ADMINISTRATOR- FAMILY AND ADULT SERVICES	00141A	2.0	232,654
ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	00139A	1.0	96,184
ADMINISTRATOR- FINANCIAL MANAGEMENT	00137A	2.0	187,928
ASSISTANT ADMINISTRATOR (ASSISTANCE PAYMENTS)	00A35A	1.0	109,302
ASSISTANT ADMINISTRATOR COMMUNITY AND PLANNING SERVICES	00135A	2.0	174,928
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	00A34A	1.0	92,034
ASSISTANT BUSINESS MANAGEMENT OFFICER	00319A	1.0	51,676
ASSISTANT DIRECTOR FINANCIAL AND CONTRACT MANAGEMENT	00141A	2.0	235,898
ASSISTANT DIRECTOR FOR ADMINISTRATIVE SERVICES	00143A	1.0	116,678
ASSOCIATE DIRECTOR (DHS) DIV OF MANAGEMENT SERVICES	00146A	2.0	289,980
ASSOCIATE DIRECTOR (DHS) PROGRAM OPERATIONS	00143A	1.0	121,030
CHIEF HUMAN SERVICES BUSINESS OFFICER	00A33A	1.0	88,042
CHIEF PUBLIC AFFAIRS OFFICER	00137A	1.0	93,964
COMMUNITY RELATIONS LIAISON OFFICER	0AB32A	1.0	96,483
CUSTOMER SERVICE AIDE (DHS)	00310A	1.0	38,224
DATA CONTROL CLERK	00315A	1.0	51,284
DEPUTY DIRECTOR DEPARTMENT OF HUMAN SERVICES	00148A	1.0	146,656
HUMAN SERVICES BUSINESS OFFICER	00A22A	3.0	158,118
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A24A	1.0	67,867
IMPLEMENTATION AIDE	00122A	1.0	49,252
INTERDEPARTMENTAL PROJECT MANAGER	00139A	2.0	192,120
OFFICE MANAGER	00123A	1.0	60,354
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	00A28A	3.0	202,257
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A30A	1.0	90,748
PRODUCTIVITY PROJECT DIRECTOR	00130A	5.0	347,816
PRODUCTIVITY PROJECT DIRECTOR	00134A	1.0	84,339
SENIOR ECONOMIC AND POLICY ANALYST	00134A	1.0	78,743
Subtotal Classified		43.0	3,666,189
Unclassified			
DIRECTOR- DEPARTMENT OF HUMAN SERVICES	00949F	1.0	135,003
SPECIAL ASSISTANT	00829A	1.0	75,307
Subtotal Unclassified		2.0	210,310
Subtotal		45.0	3,876,499
Transfer Out			(3,506,611)
Transfer In			101,789

Personnel

Agency: Department Of Human Services

Central Management

	FY 2022	
	FTE	Cost
Turnover		(22,748)
Total Salaries		551,403
Benefits		
FICA		41,811
Health Benefits		60,089
Payroll Accrual		3,188
Retiree Health		28,857
Retirement		158,306
Subtotal		292,251
Total Salaries and Benefits	45.0	843,654
Cost Per FTE Position		18,748
Statewide Benefit Assessment		21,782
Payroll Costs	45.0	865,436
Purchased Services		
Clerical and Temporary Services		30,000
Information Technology		200
Other Contracts		7,000
Subtotal		37,200
Total Personnel	45.0	902,636
Distribution by Source of Funds		
General Revenue	43.0	758,006
Federal Funds	2.0	144,630
Total All Funds	45.0	902,636

Program Summary

DEPARTMENT OF HUMAN SERVICES

Child Support Enforcement

Mission

Child Support Enforcement was established to strengthen families by securing parental financial support and to reduce welfare dependency by ensuring both parents have the tools available to financially and emotionally support their children.

Description

The Office of Child Support Services (OCSS) was established to strengthen families by securing parental financial support and to reduce welfare dependency by ensuring both parents have the tools available to financially and emotionally support their children. The concern for the well-being of children who live with only one parent and the desire to promote self-sufficiency for these single-parent families prompted both the State and Federal governments to establish child support programs nationwide. The federal government mandates that the Child Support program perform specific services for families who receive (a) public assistance under the State's Rhode Island Works Program; (b) medical benefits under the Medicaid Program (MA); and (c) intervention services from the Department for Children, Youth and Families (DCYF) under the Foster Care Program (IV-E). The services provided include: locating non-custodial parents, establishing paternity, establishing child support and medical orders, and enforcing these orders both administratively and judicially when non-custodial parents fail to follow through on their obligations.

Statutory History

R.I. General Laws § 15-11.1 outlines the duties and responsibilities of the Child Support Enforcement Program. RIGL § 42-12-28 effectuates the transfer of the program from the Department of Administration.

Budget

Agency: Department Of Human Services

Child Support Enforcement

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Child Support Enforcement	14,164,063	14,484,836	14,358,425	15,001,751	16,129,202
Total Expenditures	14,164,063	14,484,836	14,358,425	15,001,751	16,129,202
Expenditures by Object					
Salary and Benefits	5,465,190	5,677,766	5,823,391	5,842,717	6,199,817
Contract Professional Services	3,669,229	7,085,754	7,217,533	7,841,533	8,487,888
Operating Supplies and Expenses	5,029,643	1,681,946	1,184,379	1,184,379	1,441,497
Assistance And Grants	0	0	133,122	133,122	0
Subtotal: Operating	14,164,063	14,445,465	14,358,425	15,001,751	16,129,202
Capital Purchases And Equipment	0	39,371	0	0	0
Subtotal: Other	0	39,371	0	0	0
Total Expenditures	14,164,063	14,484,836	14,358,425	15,001,751	16,129,202
Expenditures by Source of Funds					
General Revenue	3,020,789	3,051,227	3,102,821	3,109,655	3,139,814
Federal Funds	7,470,098	8,185,492	7,779,604	7,792,096	8,889,388
Restricted Receipts	3,673,176	3,248,117	3,476,000	4,100,000	4,100,000
Total Expenditures	14,164,063	14,484,836	14,358,425	15,001,751	16,129,202

Personnel

Agency: Department Of Human Services

Child Support Enforcement

		FY 2022	
		FTE	Cost
Classified			
ACCOUNTANT	0AB20A	1.0	56,664
ASSISTANT ADMINISTRATOR (ASSISTANCE PAYMENTS)	00A35A	2.0	226,740
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	00134A	1.0	80,774
ASSISTANT BUSINESS MANAGEMENT OFFICER	00319A	1.0	46,783
ASSOCIATE DIRECTOR- REVENUE SERVICES (CHILD SUPPORT)	00144A	1.0	151,740
CHIEF CASE WORK SUPERVISOR	00A34A	3.0	319,475
CHILD SUPPORT ADMINISTRATIVE OFFICER	00325A	8.0	510,063
CHILD SUPPORT ENFORCEMENT AGENT I	00320A	12.0	583,667
CHILD SUPPORT ENFORCEMENT AGENT I	00322A	1.0	55,495
CHILD SUPPORT ENFORCEMENT AGENT II	00322A	17.0	977,320
COMMUNITY PROGRAM LIAISON WORKER	00319A	1.0	47,759
CUSTOMER SERVICE AIDE (DHS)	00310A	1.0	38,223
DATA CONTROL CLERK	00315A	1.0	51,283
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	00A28A	1.0	75,997
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A30A	1.0	94,372
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A28A	2.0	149,757
SENIOR WORD PROCESSING TYPIST	00312A	4.0	155,062
Subtotal Classified		58.0	3,621,174
Subtotal		58.0	3,621,174
Transfer In			102,473
Overtime (1.5)			54,905
Seasonal/Special Salaries/Wages			3,200
Turnover			(146,324)
Total Salaries			3,732,404
Benefits			
FICA			281,023
Health Benefits			771,922
Payroll Accrual			21,412
Retiree Health			194,176
Retirement			1,053,615
Subtotal			2,322,148
Total Salaries and Benefits		58.0	6,054,552
Cost Per FTE Position			104,389
Statewide Benefit Assessment			145,265
Payroll Costs		58.0	6,199,817

Personnel

Agency: Department Of Human Services

Child Support Enforcement

	FY 2022	
	FTE	Cost
Purchased Services		
Clerical and Temporary Services		2,210
Information Technology		3,066,024
Legal Services		454,500
Management & Consultant Services		4,817,474
Medical Services		20,800
Other Contracts		126,880
Subtotal		8,487,888
Total Personnel	58.0	14,687,705
Distribution by Source of Funds		
General Revenue	57.0	2,909,574
Federal Funds	1.0	7,678,131
Restricted Receipts	0.0	4,100,000
Total All Funds	58.0	14,687,705

Program Summary

DEPARTMENT OF HUMAN SERVICES

Individual & Family Support

Mission

To provide assistance and supports so that clients are able to transition to self-sufficiency.

Description

The Individual and Family Support (IFS) Program provides policy and program development, management, monitoring and evaluation, systems development, and financial administration for the full scope of social service programs administered by the Department of Human Services. The Individual and Family Support Program is responsible for ensuring that the services affecting all populations are provided in accordance with state and federal mandates. The IFS program is bifurcated into two distinct entities: the Division of Economic Support and the Office of Rehabilitation Services (ORS). The Division of Economic Support has the responsibility for the operational planning, direction, coordination, and implementation of programs such as Rhode Island Works (RIW), the Child Care Assistance Program, General Public Assistance, the Supplemental Nutrition Assistance Program (SNAP), the Low-Income Home Energy Assistance Program (LIHEAP), and the Supplemental Security Income program (SSI). Funding for the Social Services Block Grant (Title XX), the Head Start Collaboration Grant, the Refugee Assistance Program, and special financing for victims of domestic violence is budgeted within, and administered by, the IFS program. The Child Care Assistance Program (CCAP) is available to low income families who meet income guidelines and are working a minimum of 20 hours per week at or above Rhode Island's minimum wage. CCAP is also available to families participating in training, apprenticeship, internship, on-the-job training, work experience, work immersion sponsored by the Governor's Workforce Board, who need child care to take part in these job readiness/training opportunities. CCAP is available for those participating in the RI Works program, and pregnant or parenting teens participating in the Teen and Family Development program. Since November 2019 an average of 9,099 children were served by over 800 providers. The Office of Rehabilitation Services (ORS), housed within the Individual and Family Support Program (IFS), provides vocational rehabilitative services to disabled individuals seeking to enter or re-enter the workforce and attain competitive and career-oriented employment. Under the auspices of the Rehabilitation Act of 1973 and RIGL 40-12, ORS supplies this population with a broad range of vocational supports including; evaluation and assessment, counseling, career development, and job placement. ORS administers the Services for the Blind and Visually Impaired (SBVI) program and the Disability Determination Services Unit (RIDDS). ORS developed and administers the State Plan for Assistive Technology. ORS also jointly developed the State Plan for Independent Living with the Statewide Independent Living Council.

Statutory History

R.I. General Laws § 40-5.2 establishes the Rhode Island Works Program. The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) replaces Title IV-A of the Federal Social Security Act. RIGL § Title 42-12 establishes the Vocational Rehabilitation Program.

Budget

Agency: Department Of Human Services

Individual and Family Support

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Child Care	7,669,301	9,336,336	14,701,374	31,812,667	13,891,605
General Public Assistance	132,932	(1)	16,073	16,073	17,320
LIHEAP and Weatherization	25,412,576	25,305,140	38,506,726	38,509,323	27,595,284
Office of Rehabilitation Services	25,049,347	24,329,133	30,653,928	30,800,382	37,430,471
Operations	5,114,969	15,857,978	22,484,271	27,252,545	10,633,638
Refugee Assistance	266,433	308,448	385,472	285,567	474,926
Social Services Block Grant	1,010,520	1,129,235	1,382,369	1,384,381	1,094,477
SSI	1,323,636	21,686	3,177,375	3,178,737	3,373,310
Supplemental Nutrition Assistance Program (SNAP)	38,527,127	37,269,777	47,516,254	47,595,178	48,174,274
Temporary Assistance for Needy Families (TANF)	15,931,566	14,618,143	15,714,301	15,724,597	12,889,018
Transportation Elderly	7,483,173	7,543,461	0	0	0
Women, Infants, and Children (WIC)	1,367	0	0	0	0
Total Expenditures	127,922,948	135,719,336	174,538,143	196,559,450	155,574,323
Expenditures by Object					
Salary and Benefits	49,454,486	50,322,185	52,639,113	52,810,984	53,250,424
Contract Professional Services	12,479,112	16,557,820	23,781,123	26,116,123	23,934,254
Operating Supplies and Expenses	15,066,858	16,032,602	10,937,121	12,237,121	13,662,006
Assistance And Grants	46,535,335	49,378,521	86,736,573	104,854,391	64,003,176
Subtotal: Operating	123,535,792	132,291,127	174,093,930	196,018,619	154,849,860
Capital Purchases And Equipment	532,601	200,816	443,763	540,381	724,463
Operating Transfers	3,854,555	3,227,393	450	450	0
Subtotal: Other	4,387,156	3,428,209	444,213	540,831	724,463
Total Expenditures	127,922,948	135,719,336	174,538,143	196,559,450	155,574,323
Expenditures by Source of Funds					
General Revenue	30,806,088	13,514,980	33,076,543	33,125,201	39,321,694
Federal Funds	92,140,754	97,354,616	140,801,313	162,677,344	115,832,374
Restricted Receipts	222,011	20,568,434	591,905	591,905	255,255
Operating Transfers from Other Funds	4,936,703	4,281,306	68,382	165,000	165,000
Other Funds	(182,609)	0	0	0	0
Total Expenditures	127,922,948	135,719,336	174,538,143	196,559,450	155,574,323

Personnel

Agency: Department Of Human Services

Individual and Family Support

		FY 2022	
		FTE	Cost
Classified			
ADMINISTRATOR- FAMILY AND ADULT SERVICES	00141A	4.0	486,110
ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	00139A	2.0	193,806
ADMINISTRATOR OF VOCATIONAL REHABILITATION	00139A	3.0	334,955
ADMINISTRATOR- OPERATIONS MANAGEMENT	00141A	1.0	131,194
ASSISTANT ADMINISTRATOR COMMUNITY AND PLANNING SERVICES	00135A	3.0	251,371
ASSISTANT ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	00A35A	2.0	229,715
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	00134A	2.0	186,771
ASSISTANT ADMINISTRATOR OF VOCATIONAL REHAB (DIS DETER)	00A32A	1.0	91,185
ASSISTANT ADMINISTRATOR OF VOCATIONAL REHAB (REHAB)	00A32A	4.0	383,731
ASSOCIATE DIRECTOR (DHS) DIV OF COMMUNITY SERVICES	00143A	2.0	265,022
BUSINESS MANAGEMENT OFFICER	00A26A	1.0	68,630
CASE AIDE	00316A	3.0	130,972
CASEWORK SUPERVISOR	00A26A	5.0	362,416
CHIEF CASE WORK SUPERVISOR	00A34A	1.0	106,008
CHIEF CLERK	00A16A	2.0	100,086
CHIEF HUMAN SERVICES BUSINESS OFFICER	00A33A	1.0	82,262
CHIEF HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A32A	2.0	191,155
CHIEF IMPLEMENTATION AIDE	00128A	2.0	132,114
CHIEF OF INFORMATION AND PUBLIC RELATIONS	00129A	1.0	64,504
CHIEF PROGRAM DEVELOPMENT	00134A	5.0	433,607
CLERK SECRETARY	00B16A	2.0	92,799
CLINICAL TRAINING SPECIALIST	00A30A	3.0	236,616
CUSTOMER SERVICE AIDE (DHS)	00310A	46.0	1,772,587
CUSTOMER SERVICE SPECIALIST I	00315A	1.0	42,737
CUSTOMER SUPPORT SPECIALIST I (DHS)	00315A	7.0	287,243
DATA ANALYST I	00134A	1.0	86,294
DATA CONTROL CLERK	00315A	3.0	128,692
DATA ENTRY OPERATOR	00310A	1.0	36,498
ECONOMIC AND POLICY ANALYST I	00130A	1.0	67,251
ELIGIBILITY TECHNICIAN	00321A	195.0	9,958,111
ELIGIBILITY TECHNICIAN II (DHS - LOBBY)	00323A	11.0	620,784
EMPLOYMENT AND CAREER ADVISOR	00A22A	16.0	933,596
FOOD SERVICE ADMINISTRATOR	00322A	1.0	52,844
HUMAN SERVICES BUSINESS OFFICER	00A22A	4.0	241,816
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A24A	4.0	240,292
IMPLEMENTATION AIDE	00122A	1.0	49,156
INFORMATION AIDE	00315A	1.0	43,808

Personnel

Agency: Department Of Human Services

Individual and Family Support

		FY 2022	
		FTE	Cost
Classified			
INTERDEPARTMENTAL PROJECT MANAGER	00139A	1.0	100,542
INTERPRETER (SPANISH)	00316A	6.0	281,564
JUNIOR RESOURCE SPECIALIST	00319A	1.0	55,267
JUNIOR RESOURCE SPECIALIST	03519A	1.0	52,807
OFFICE MANAGER	00123A	1.0	57,609
PERIPATHOLOGIST	00A25A	2.0	120,178
PRINCIPAL CLERK	00312A	1.0	39,058
PRINCIPAL CLERK-TYPIST	00312A	6.0	242,545
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	00A28A	1.0	75,996
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A30A	2.0	174,323
PROGRAM AIDE	00315A	1.0	51,904
PROGRAMMING SERVICES OFFICER	00131A	4.0	293,020
PROPERTY CONTROL AND SUPPLY OFFICER	00317A	1.0	47,171
QUALITY CONTROL REVIEWER	00A24A	6.0	390,250
QUALITY CONTROL REVIEW SUPERVISOR	00A26A	1.0	82,068
RECONCILIATION CLERK	00310A	2.0	73,931
REGIONAL MANAGER (DHS)	00A35A	1.0	113,372
REHABILITATION COUNSELOR	00A24A	36.0	2,294,913
REHABILITATIVE TEACHER OF BLIND	00321A	1.0	50,869
SENIOR CASE WORK SUPERVISOR	00A30A	8.0	710,187
SENIOR CLERK	00308A	1.0	44,665
SENIOR FOOD SERVICE ADMINISTRATOR	00326A	1.0	72,768
SENIOR HUMAN SERVICES BUSINESS OFFICER	00A25A	2.0	138,103
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A28A	9.0	732,613
SENIOR QUALITY CONTROL REVIEW SUPERVISOR	00A30A	1.0	92,774
SENIOR REHABILITATION COUNSELOR (DISABILITY DETER.)	00A26A	9.0	660,382
SENIOR REHABILITATION COUNSELOR (REHABILITATION)	00A26A	1.0	83,704
SENIOR RESOURCE SPECIALIST	03526A	3.0	179,189
SENIOR SYSTEMS ANALYST	00B26A	1.0	82,487
SENIOR TELEPHONE OPERATOR	00A13A	1.0	49,147
SENIOR WORD PROCESSING TYPIST	00312A	5.0	197,751
SOCIAL CASE WORKER	00A22A	16.0	1,006,438
SOCIAL CASE WORKER II	00A24A	2.0	111,350
SUPERVISING ELIGIBILITY TECHNICIAN	00A26A	21.0	1,524,809
SUPERVISOR OF VOCATIONAL REHABILITATION (DISAB. DETER.)	00A29A	4.0	334,925
SUPERVISOR OF VOCATIONAL REHABILITATION (REHAB.)	00A29A	8.0	661,893
VOCATIONAL REHABILITATION COUNSELOR I	00A24A	27.0	1,674,938

Personnel

Agency: Department Of Human Services

Individual and Family Support

		FY 2022	
		FTE	Cost
Classified			
VOCATIONAL REHABILITATION COUNSELOR II	00A26A	12.0	894,863
ZFTE RECONCILIATION TO AUTHORIZATION	00000A	3.1	0
Subtotal Classified		555.1	32,967,111
Unclassified			
ELIGIBILITY TECHNICIAN II (DHS - CALL CENTER)	00322A	9.0	515,659
ELIGIBILITY TECHNICIAN II (DHS - CALL CENTER)	00324A	1.0	55,557
Subtotal Unclassified		10.0	571,216
Subtotal		565.1	33,538,327
Transfer Out			(7,582,257)
Transfer In			6,301,663
Overtime (1.5)			2,428,434
Seasonal/Special Salaries/Wages			176,603
Turnover			(2,180,170)
Total Salaries			32,682,600
Benefits			
FICA			2,314,074
Health Benefits			6,582,812
Payroll Accrual			176,148
Retiree Health			1,588,839
Retirement			8,717,271
Subtotal			19,379,144
Total Salaries and Benefits		565.1	52,061,744
Cost Per FTE Position			92,637
Statewide Benefit Assessment			1,188,680
Payroll Costs		565.1	53,250,424
Purchased Services			
Buildings and Ground Maintenance			4,550
Clerical and Temporary Services			925,900
Information Technology			17,065,634
Legal Services			56,123
Management & Consultant Services			754,839
Medical Services			1,964,125
Other Contracts			3,076,083
Training and Educational Services			87,000

Personnel

Agency: Department Of Human Services

Individual and Family Support

	FY 2022	
	FTE	Cost
Purchased Services		
Subtotal		23,934,254
Total Personnel	565.1	77,184,678
Distribution by Source of Funds		
General Revenue	482.0	31,240,562
Federal Funds	79.1	45,878,861
Restricted Receipts	4.0	65,255
Total All Funds	565.1	77,184,678

Program Summary

DEPARTMENT OF HUMAN SERVICES

Veterans Services

Mission

To improve the physical, emotional, and economic well-being of Rhode Island's veterans.

Description

The Rhode Island Office of Veterans Services (RIVETS) serves eligible Rhode Island veterans, their surviving spouses, and dependents. About 61,000 veterans live in Rhode Island. It executes this mission through (1) the RI Veterans Home, (2) the RI Veterans Memorial Cemetery, and (3) the RI Veterans Resource Center. The RI Veterans Home provides quality nursing and domiciliary care to eligible veterans. Social, medical, nursing, and rehabilitative services are available to improve their physical, emotional, and economic well-being. Services include medical, dental, x-ray, and pharmacy services, and transportation to and from the Providence VA Medical Center and its affiliated clinics in Providence. The Rhode Island Veterans Home has an average census of about 192 residents. Operating costs are funded through a combination of general and federal revenue as well as from resident assessments. It is located on the same 100-acre parcel that has served as the home for Rhode Island's Veterans since 1891. The Office of Veterans Services operates and maintains the Rhode Island Veterans Memorial Cemetery (RIVMC). Situated on 280 acres in Exeter, it is a dignified and solemn resting place for Rhode Island veterans and their eligible spouses or dependents. Averaging about 100 internments a month, the RIVMC remains one of the busiest state veterans cemeteries in the nation. In fiscal year 2019, the cemetery conducted 1,160 committal services. The Rhode Island Office of Veterans Services also serves as a central hub in Warwick to assist veterans and family members in navigating and accessing resources. Case managers help veterans and their loved ones with a broad range of federal, state, and nonprofit/community-based programs through RIServes, a coordinated referral network with over 40 provider-partners. Launched in December 2017, the RIServes network works with service providers to deliver the most appropriate resources to those who have served and their families. The network provides a "no wrong door" entry point for veterans, service members, and their families for coordinated and comprehensive services, resulting in more timely, appropriate, and efficient service delivery state-wide. The resource center also serves as the RIVETS's headquarters.

Statutory History

R.I. General Laws § 30-17.1, RIGL § 30-24, RIGL § 30-25 established the Office of Veterans Services.

Budget

Agency: Department Of Human Services

Office of Veterans Services

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Veterans Services	39,261,652	44,108,286	44,094,389	46,959,515	43,298,005
Total Expenditures	39,261,652	44,108,286	44,094,389	46,959,515	43,298,005
Expenditures by Object					
Salary and Benefits	25,578,688	26,792,747	28,331,154	28,648,003	27,865,354
Contract Professional Services	6,737,975	4,369,529	5,349,140	5,349,140	5,148,724
Operating Supplies and Expenses	6,733,101	12,398,234	9,549,095	12,097,372	8,804,602
Assistance And Grants	179,813	199,724	200,000	200,000	200,000
Subtotal: Operating	39,229,576	43,760,235	43,429,389	46,294,515	42,018,680
Capital Purchases And Equipment	32,075	348,051	665,000	665,000	1,279,325
Subtotal: Other	32,075	348,051	665,000	665,000	1,279,325
Total Expenditures	39,261,652	44,108,286	44,094,389	46,959,515	43,298,005
Expenditures by Source of Funds					
General Revenue	28,637,582	24,438,775	18,039,632	18,058,239	29,371,663
Federal Funds	10,201,842	17,033,639	24,768,085	27,614,604	11,625,281
Restricted Receipts	422,227	2,617,263	1,286,672	1,286,672	1,571,061
Operating Transfers from Other Funds	0	18,608	0	0	730,000
Total Expenditures	39,261,652	44,108,286	44,094,389	46,959,515	43,298,005

Personnel

Agency: Department Of Human Services

Office of Veterans Services

		FY 2022	
		FTE	Cost
Classified			
ADMINISTRATOR MANAGEMENT SERVICES (DHS)	00139A	1.0	100,542
ADMINISTRATOR R.I. VETERANS' HOME	00143A	1.0	127,083
ASSISTANT BUSINESS MANAGEMENT OFFICER	00319A	2.0	102,682
ASSISTANT DIRECTOR FINANCIAL AND CONTRACT MANAGEMENT	00141A	1.0	110,787
ASSISTANT MEDICAL PROGRAM DIRECTOR	00747A	1.0	203,269
CEMETERY SPECIALIST	00314A	5.0	213,287
CHIEF CLERK	00A16A	1.0	46,399
CHIEF IMPLEMENTATION AIDE	00128A	1.0	66,771
CHIEF- VETERANS' AFFAIRS	00130A	2.0	139,722
CLINICAL ADMINISTRATOR (MHRH)	00140A	1.0	110,951
CLINICAL SOCIAL WORKER	00A27A	4.0	322,532
COOK	00312A	12.0	484,638
COOK'S HELPER	00309A	17.0	653,534
COORDINATOR OF TRANSPORTATION SERVICES (RIMC)	00318A	1.0	42,870
CUSTOMER SERVICE AIDE (DHS)	00310A	1.0	40,134
CUSTOMER SERVICE SPECIALIST II	00319A	1.0	47,759
DIETITIAN	00320A	3.0	148,727
EXECUTIVE ASSISTANT	00118A	1.0	46,289
EXECUTIVE NURSE - ELEANOR SLATER HOSPITAL	00145A	1.0	150,976
FISCAL CLERK	00314A	1.0	41,731
GROUP WORKER	00319A	11.0	556,534
IMPLEMENTATION AIDE	00122A	1.0	52,715
INSTITUTION ATTENDANT (VETERANS' HOME)	00313A	102.0	4,324,751
INTERDEPARTMENTAL PROJECT MANAGER	00139A	1.0	100,542
LICENSED PRACTICAL NURSE	00517A	12.5	851,838
MAINTENANCE SUPERINTENDENT	00322A	1.0	62,788
MANAGER OF NURSING SERVICES	00142A	1.0	115,909
MEDICAL RECORDS TECHNICIAN	00320A	1.0	48,412
MOTOR EQUIPMENT OPERATOR	00311G	2.0	82,610
NURSING INSTRUCTOR SUPERVISOR	00926A	1.0	108,178
PHARMACY AIDE II	00318A	3.0	143,788
PHYSICIAN II (GENERAL)	00740A	1.0	128,742
PHYSICIAN II (GENERAL)	00747A	1.0	190,969
PRINCIPAL COOK	00318A	1.0	46,399
PRINCIPAL DIETITIAN	00324A	1.0	69,625
PROPERTY CONTROL AND SUPPLY OFFICER	00317A	1.0	47,171
REGISTERED NURSE A	00920A	12.0	1,024,681

Personnel

Agency: Department Of Human Services

Office of Veterans Services

		FY 2022	
		FTE	Cost
Classified			
REGISTERED NURSE B	00921A	22.5	1,880,820
SENIOR CEMETERY SPECIALIST	00318A	1.0	46,399
SENIOR CLERK-TYPIST	00309A	1.0	35,921
SENIOR FOOD SERVICE ADMINISTRATOR	00326A	1.0	73,494
SENIOR GARDENER	00313A	1.0	42,245
SENIOR GROUP WORKER	00322A	1.0	56,021
SENIOR INSTITUTION ATTENDANT	00314A	3.0	142,553
SENIOR LABORATORY TECHNICIAN	00319A	1.0	44,407
SENIOR MAINTENANCE TECHNICIAN	00314G	1.0	46,254
SENIOR RECONCILIATION CLERK	00314A	1.0	47,990
SENIOR X-RAY TECHNOLOGIST	00318A	1.0	51,039
STRATEGIC PLG PLCY & COMM ADMIN	00140A	1.0	97,781
SUPERVISING ACTIVITIES THERAPIST	00324A	1.0	65,445
SUPERVISING INFECTION CONTROL NURSE	00926A	1.0	105,092
SUPERVISING REGISTERED NURSE A	00924A	6.0	592,183
SUPERVISING REGISTERED NURSE B	00925A	6.0	602,663
SUPERVISOR OF THERAPEUTIC ACTIVITIES	00327A	1.0	77,073
Subtotal Classified		262.0	15,163,715
Unclassified			
DIRECTOR- DIVISION OF VETERANS' AFFAIRS	00843A	1.0	131,604
Subtotal Unclassified		1.0	131,604
Subtotal		263.0	15,295,319
Overtime (1.5)			2,166,165
Seasonal/Special Salaries/Wages			1,202,760
Turnover			(940,766)
Total Salaries			17,723,472
Benefits			
FICA			1,183,490
Health Benefits			3,402,874
Holiday			0
Payroll Accrual			86,786
Retiree Health			756,655
Retirement			4,146,033
Subtotal			9,575,838

Personnel

Agency: Department Of Human Services

Office of Veterans Services

	FY 2022	
	FTE	Cost
Total Salaries and Benefits	263.0	27,299,310
Cost Per FTE Position		103,800
Statewide Benefit Assessment		566,044
Payroll Costs	263.0	27,865,354
Purchased Services		
Buildings and Ground Maintenance		1,150,000
Information Technology		153,000
Medical Services		3,714,724
Other Contracts		131,000
Subtotal		5,148,724
Total Personnel	263.0	33,014,078
Distribution by Source of Funds		
General Revenue	263.0	22,691,105
Federal Funds	0.0	9,475,188
Restricted Receipts	0.0	847,785
Total All Funds	263.0	33,014,078

Program Summary

DEPARTMENT OF HUMAN SERVICES

Health Care Eligibility

Mission

To determine the eligibility of Rhode Islanders who apply for Medical Assistance as authorized under Title XIX of the Social Security Act.

Description

The Health Care Eligibility program of the Department of Human Services is responsible for determining the eligibility of Rhode Islanders who apply for Medical Assistance (Medicaid). Authorized under Title XIX of the Social Security Act, Medicaid is an entitlement program administered by states to provide medical benefits to low income persons who are aged, blind, or disabled, to low income children and families, and to qualifying low income persons without dependent children. States determine eligibility criteria, covered services, and provide reimbursement rates within certain federal guidelines. Long-Term services and supports (LTSS) serves people who have disabilities or chronic care needs in the setting ideal for them and their families. Services may be episodic or on-going. Services may be provided in a person's home, the community (for example, shared living or assisted living), or institutional settings (for example intermediate care facilities, hospitals or nursing homes) to optimize their health and retain their independence.

Statutory History

Title XIX of the Federal Social Security Act was enacted by Congress under the provisions of Public Law 89-97. R.I. General Laws § 40-8 establishes the Rhode Island Medical Assistance Program.

Budget

Agency: Department Of Human Services

Health Care Eligibility

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Medicaid	21,437,529	18,985,268	19,782,662	19,830,411	21,443,045
Total Expenditures	21,437,529	18,985,268	19,782,662	19,830,411	21,443,045
Expenditures by Object					
Salary and Benefits	13,021,046	13,956,838	14,786,030	14,833,779	16,727,887
Contract Professional Services	3,059,125	914,453	880,000	880,000	880,000
Operating Supplies and Expenses	5,256,863	4,097,325	4,072,632	4,072,632	3,791,158
Subtotal: Operating	21,337,035	18,968,616	19,738,662	19,786,411	21,399,045
Capital Purchases And Equipment	100,493	16,652	44,000	44,000	44,000
Subtotal: Other	100,494	16,652	44,000	44,000	44,000
Total Expenditures	21,437,529	18,985,268	19,782,662	19,830,411	21,443,045
Expenditures by Source of Funds					
General Revenue	9,876,810	5,231,535	7,780,604	7,797,484	8,165,760
Federal Funds	11,560,718	11,633,315	12,002,058	12,032,927	13,277,285
Restricted Receipts	0	2,120,419	0	0	0
Total Expenditures	21,437,529	18,985,268	19,782,662	19,830,411	21,443,045

Personnel

Agency: Department Of Human Services

Health Care Eligibility

		FY 2022	
		FTE	Cost
Classified			
ADMINISTRATOR- FAMILY AND ADULT SERVICES	00141A	1.0	110,788
ASSISTANT ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	00A35A	2.0	231,616
CASEWORK SUPERVISOR	00A26A	2.0	146,130
CHIEF HUMAN SERVICES BUSINESS OFFICER	00A33A	1.0	85,408
CHIEF HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A32A	1.0	98,262
CHIEF IMPLEMENTATION AIDE	00128A	1.0	66,773
CLINICAL TRAINING SPECIALIST	00A30A	3.0	261,782
CONSULTANT PUBLIC HEALTH NURSE	00926A	7.0	754,123
CUSTOMER SERVICE AIDE (DHS)	00310A	2.0	76,011
DATA CONTROL CLERK	00315A	1.0	42,736
ELIGIBILITY TECHNICIAN	00321A	18.0	960,230
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A24A	1.0	75,320
PRODUCTIVITY PROJECT DIRECTOR	00130A	1.0	72,202
QUALITY CONTROL REVIEWER	00A24A	8.0	527,824
SENIOR CASE WORK SUPERVISOR	00A30A	4.0	334,968
SENIOR CASE WORK SUPERVISOR	00B30A	1.0	98,221
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00328A	1.0	61,733
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A28A	1.0	75,997
SENIOR WORD PROCESSING TYPIST	00312A	1.0	37,912
SOCIAL CASE WORKER	00A22A	20.0	1,148,570
SOCIAL CASE WORKER II	00A24A	3.0	216,450
SUPERVISING ELIGIBILITY TECHNICIAN	00A26A	5.0	354,387
Subtotal Classified		85.0	5,837,443
Subtotal		85.0	5,837,443
Transfer Out			(3,444,017)
Transfer In			7,804,820
Overtime (1.5)			400,000
Seasonal/Special Salaries/Wages			108,923
Turnover			(597,157)
Total Salaries			10,110,012

Personnel

Agency: Department Of Human Services

Health Care Eligibility

	FY 2022	
	FTE	Cost
Benefits		
FICA		742,635
Health Benefits		2,147,268
Payroll Accrual		56,510
Retiree Health		508,146
Retirement		2,783,251
Subtotal		6,237,810
Total Salaries and Benefits	85.0	16,347,822
Cost Per FTE Position		217,971
Statewide Benefit Assessment		380,065
Payroll Costs	85.0	16,727,887
Purchased Services		
Information Technology		418,000
Management & Consultant Services		20,000
Other Contracts		442,000
Subtotal		880,000
Total Personnel	85.0	17,607,887
Distribution by Source of Funds		
General Revenue	76.0	6,248,181
Federal Funds	8.0	11,359,706
Restricted Receipts	1.0	0
Total All Funds	85.0	17,607,887

Program Summary

DEPARTMENT OF HUMAN SERVICES

Supplemental Security Income Program

Mission

To provide financial aid to individuals who are aged, blind, or disabled and who do not have sufficient resources to maintain a reasonable standard of health and well-being.

Description

The Supplemental Security Income (SSI) Program provides a floor of income for aged, blind and disabled persons who have little or no income or other resources. The basic federal SSI Cash Assistance Grant, annually adjusted for inflation, is funded in full by the federal government. Because the federal payment leaves many recipients below the federal poverty level, certain states have chosen to provide a supplement to the federal benefit financed with state funds. Rhode Island now administers this state payment process separately from the federal SSA. Persons eligible for SSI are also eligible, under specified criteria, for in-state moving expenses, and for needs resulting from an emergency of a catastrophic nature. The portion of SSI provided to Rhode Islanders on assisted living has grown over the past few fiscal years. This reflects an increase in the aging population, new and emerging disabilities, less stringent disability requirements, and increases in allowable resource limits.

Statutory History

Title XVI of the Federal Social Security Act in 1974 created a federally administered Supplemental Security Income Program. This program replaced the assistance program previously administered by the State, which provided aid to aged, blind, and disabled Rhode Islanders. R.I. General Laws § 40-6 established the Supplemental Security Income Program.

Budget

Agency: Department Of Human Services

Supplemental Security Income Program

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
SSI	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Total Expenditures	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Expenditures by Object					
Assistance And Grants	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Subtotal: Operating	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Total Expenditures	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Expenditures by Source of Funds					
General Revenue	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253
Total Expenditures	19,038,026	18,829,191	18,558,000	18,558,000	18,487,253

Program Summary

DEPARTMENT OF HUMAN SERVICES

Rhode Island Works/Child Care

Mission

To provide assistance to clients to aid in the transition to self-sufficiency.

Description

The Rhode Island Works Program (RIW), formerly the Family Independence Program (FIP), provides support including child care and cash payments to needy children and their families. RIW also represents a strong emphasis on requiring families who receive cash assistance to prepare for, and achieve, employment. When the federal Temporary Assistance for Needy Families (TANF) Program was reauthorized under Deficit Reduction Act of 2005, more stringent policies and accountability mandates were implemented such as defining what constitutes TANF countable activities in which recipient parents can engage and new performance-based state penalties were instituted. Rhode Island therefore needed to revamp its Family Independence Act welfare program and in June 2008, the Rhode Island Works Program was enacted. One of the differences between TANF and RI Works is that RI Works has a shorter time limit than the federal TANF program. Beginning January 1, 2020, new legislation authorizes RI Works to no longer have a time limit of 24 months in a five-year period. The emphasis in RIW is to achieve gainful employment and self-sufficiency, with the ultimate outcome of strong, healthy families. RIW promotes work as the source of family income. Child care, health care, and other supportive services are an entitlement to those families pursuing economic independence. While on cash assistance, RIW beneficiaries may participate in intensive work-readiness services if they lack literacy skills, or if they have little or no paid work experience. To further assist RIW parents, opportunities are available to participate in short term vocational training for up to 12 months as long as the program is designed to lead to full time employment. Under RIW, subsidized child care is considered an essential component of the long-range plan to move clients from dependence to independence. RIW administers the Teen and Family Development program, formerly known as Youth Success, which has a goal of secondary school graduation for all teen participants, so they are prepared to lead productive lives. All of the above supports provide the means by which families can maintain themselves in the workforce over time, thus minimizing recidivism and long-term welfare dependency.

Statutory History

The Aid to Families with Dependent Children (AFDC) Program was replaced by the Temporary Assistance for Needy Families (TANF) in Title IV-A of the Social Security Act and PRWORA. Child care funding is provided under Title VI of the Social Security Act, section 418 of the Act. R.I. General Laws § 40-5.2 sets forth the Rhode Island Works Program.

Budget

Agency: Department Of Human Services

Rhode Island Works/Child Care

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Child Care	69,109,838	67,269,352	66,962,086	66,550,500	71,917,118
RI Works	23,168,434	21,675,841	17,830,700	17,830,700	19,158,761
Total Expenditures	92,278,272	88,945,194	84,792,786	84,381,200	91,075,879
Expenditures by Object					
Operating Supplies and Expenses	1,190	9,780	0	0	0
Assistance And Grants	92,277,082	88,935,413	84,792,786	84,381,200	91,075,879
Subtotal: Operating	92,278,272	88,945,194	84,792,786	84,381,200	91,075,879
Total Expenditures	92,278,272	88,945,194	84,792,786	84,381,200	91,075,879
Expenditures by Source of Funds					
General Revenue	9,889,390	9,433,245	8,981,094	8,981,094	8,876,786
Federal Funds	82,388,882	79,511,949	75,811,692	75,400,106	82,199,093
Total Expenditures	92,278,272	88,945,194	84,792,786	84,381,200	91,075,879

Program Summary

DEPARTMENT OF HUMAN SERVICES

State Funded Programs

Mission

The General Public Assistance Program (GPA) provides: (1) interim cash assistance to individuals who are accepted for Title XIX Medical Assistance (Medicaid), but who have a pending eligibility application for federal Supplemental Security Income (SSI) benefits, (2) burial and funerary services for the indigent, and (3) emergency cash assistance for individuals experiencing extreme financial hardship. The Supplemental Nutrition Assistance Program benefit disbursements are included in this program but are fully federally financed.

Description

The General Public Assistance (GPA) Program is designed to meet the needs of incapacitated and unemployable persons who are suffering from an illness, injury, or medical condition and do not qualify for other public assistance programs. The GPA “Bridge” program provides interim cash assistance for totally disabled individuals who maintain a pending, but not yet approved application for Supplemental Security Income (SSI). The GPA program also provides subsidized burials and funeral services for indigent persons. At the discretion of the Director of Human Services, very limited cash assistance is available from a special hardship contingency fund. Under state welfare reform statutes, two parent families who had formerly received services from GPA became eligible under FIP (now RIW). Prior to January 1, 2014, the GPA program also provided for limited medical assistance (known as “GPA Medical” or GMED) to ill or disabled individuals who did not qualify for other federal programs. With the expansion of Medicaid to adults with incomes at or below 138 percent of the federal poverty level, this portion of the program was effectively phased-out. The Supplemental Nutrition Assistance Program (SNAP) is designed to promote the health and well-being of the Nation’s population by raising the levels of nutrition among low-income households. Limited food purchasing power of low-income households greatly contributes to hunger and malnutrition. The SNAP program permits low-income households to obtain a more nutritious diet through normal channels of trade by increasing the purchasing power of all eligible households that apply for participation. SNAP benefits to eligible households in Rhode Island are funded through the United States Department of Agriculture (USDA). The State and the USDA share in the cost of administering the program, which is maintained by the Individual and Family Support program, with associated budgetary resources housed within that program.

Statutory History

R.I. General Laws § 40-6 established the General Public Assistance Program. RIGL § 40-6-8(d) established the State’s administrative role regarding the federal SNAP program.

Budget

Agency: Department Of Human Services

State Funded Programs

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
General Public Assistance	926,594	850,574	1,007,324	1,007,324	980,364
Supplemental Nutrition Assistance Program (SNAP)	250,083,648	282,022,250	282,073,960	282,081,960	254,067,537
Total Expenditures	251,010,241	282,872,824	283,081,284	283,089,284	255,047,901
Expenditures by Object					
Operating Supplies and Expenses	(1,374)	29,358	59,537	67,537	67,537
Assistance And Grants	251,011,616	282,843,466	283,021,747	283,021,747	254,980,364
Subtotal: Operating	251,010,241	282,872,824	283,081,284	283,089,284	255,047,901
Total Expenditures	251,010,241	282,872,824	283,081,284	283,089,284	255,047,901
Expenditures by Source of Funds					
General Revenue	888,427	811,810	908,960	908,960	882,000
Federal Funds	250,121,814	282,053,187	282,172,324	282,172,324	254,157,901
Restricted Receipts	0	7,827	0	8,000	8,000
Total Expenditures	251,010,241	282,872,824	283,081,284	283,089,284	255,047,901

Program Summary

DEPARTMENT OF HUMAN SERVICES

Office of Healthy Aging

Mission

Through strong advocacy, programming and community partnership, the Rhode Island Office of Healthy Aging empowers older Rhode Islanders and adults with disabilities to age healthfully, happily, and safely.

Description

The Office of Healthy Aging (OHA) is the designated State Agency on Aging for Rhode Island. As such, the Office is responsible for the development and implementation of a comprehensive, coordinated system of community-based care for persons fifty-five years of age and older and adults with disabilities. The Office is headed by a director who is appointed by and reports directly to the Governor. OHA responsibilities include developing and implementing a State Plan on Aging under the Federal Older Americans Act (OAA) and serving as the state's Single Planning and Service Area on Aging under the Older Americans Act. The primary focus of the Office of Healthy Aging is to preserve the independence, dignity and capacity for choice of seniors, their families and caregivers by connecting them to resources and information that promote healthy aging. The Office operates services designed to assist seniors in remaining independent in the community and administers and funds a wide range of community programs, activities and services. OHA is the lead state agency advocate to protect and preserve the rights of older individuals. Some services are provided directly by the OHA staff, but many are provided through a strong and coordinated community-based network of senior centers, adult day centers, nutrition programs, senior housing and assisted living facilities, home care, advocacy groups, The POINT, and other community partners. OHA's grants management and program staff coordinate the efforts and activities of the state aging network through the allocation and monitoring of federal and state funds.

Statutory History

The Office of Healthy Aging (formerly the Department/Division of Elderly Affairs) was created in 1977. R.I. General Laws § 42-66 established and provides for the organization and functions of the department. Federal authority rests under the Older Americans Act of 1965 as amended. Article 9 of the FY 2012 Appropriations Act merged the former DEA within the Department of Human Services, thereby creating the Division of Elderly Affairs. Article 4 of the FY 2020 Appropriations Act renamed the agency, thereby creating the Office of Healthy Aging.

Budget

Agency: Department Of Human Services

Office of Healthy Aging

Expenditures by Sub Program	2019 Actuals	2020 Actuals	2021 Enacted Budget	2021 Revised Budget	2022 Recommended
Office of Healthy Aging - Administrative Services	19,600,333	19,468,949	34,123,932	32,316,603	33,133,093
Total Expenditures	19,600,333	19,468,949	34,123,932	32,316,603	33,133,093
Expenditures by Object					
Salary and Benefits	3,252,075	3,469,090	3,479,517	3,492,160	3,589,717
Contract Professional Services	376,463	96,929	111,500	211,500	107,500
Operating Supplies and Expenses	758,933	737,898	4,006,214	4,006,214	4,172,618
Assistance And Grants	15,200,183	15,147,633	21,836,456	19,916,484	20,828,165
Subtotal: Operating	19,587,653	19,451,549	29,433,687	27,626,358	28,698,000
Capital Purchases And Equipment	12,680	17,400	6,615	6,615	6,615
Operating Transfers	0	0	4,683,630	4,683,630	4,428,478
Subtotal: Other	12,680	17,400	4,690,245	4,690,245	4,435,093
Total Expenditures	19,600,333	19,468,949	34,123,932	32,316,603	33,133,093
Expenditures by Source of Funds					
General Revenue	7,093,189	7,055,595	10,707,745	9,819,695	11,684,726
Federal Funds	12,389,670	12,313,810	18,810,127	17,890,406	16,913,728
Restricted Receipts	117,474	99,544	177,582	178,024	106,161
Operating Transfers from Other Funds	0	0	4,428,478	4,428,478	4,428,478
Total Expenditures	19,600,333	19,468,949	34,123,932	32,316,603	33,133,093

Personnel

Agency: Department Of Human Services

Office of Healthy Aging

		FY 2022	
		FTE	Cost
Classified			
ADMINISTRATOR- FINANCIAL MANAGEMENT	00137A	1.0	87,084
ASSISTANT ADMINISTRATOR COMMUNITY AND PLANNING SERVICES	00135A	2.0	165,323
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	00134A	1.0	78,634
ASSOCIATE DIRECTOR DEPARTMENT OF ELDERLY AFFAIRS	00141A	1.0	130,176
CHIEF FAMILY HEALTH SYSTEMS	00137A	1.0	112,755
CHIEF IMPLEMENTATION AIDE	00128A	1.0	70,110
CHIEF PROGRAM DEVELOPMENT	00134A	3.0	265,102
COMMUNITY RELATIONS LIAISON OFFICER	00332A	1.0	86,149
CUSTOMER SERVICE SPECIALIST III	00323A	2.0	113,100
HUMAN SERVICES BUSINESS OFFICER	00A22A	1.0	50,952
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00324A	1.0	68,574
HUMAN SERVICES PROGRAM PLANNER	00327A	2.0	145,538
INFORMATION AIDE	00315A	1.0	52,471
INTERDEPARTMENTAL PROJECT MANAGER	00139A	1.0	100,542
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00130A	1.0	81,141
PRINCIPAL RESOURCE SPECIALIST	00328A	6.0	404,173
RESOURCE SPECIALIST	00322A	1.0	63,903
SENIOR CASE WORK SUPERVISOR	00B30A	1.0	80,782
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00B28A	1.0	77,762
SOCIAL CASE WORKER II	00A24A	1.0	55,675
Subtotal Classified		30.0	2,289,946
Unclassified			
DIRECTOR DIV OF ELDERLY AFFAIRS	00844A	1.0	135,729
Subtotal Unclassified		1.0	135,729
Subtotal		31.0	2,425,675
Turnover			(160,695)
Total Salaries			2,264,980
Benefits			
FICA			173,272
Health Benefits			274,965
Payroll Accrual			13,206
Retiree Health			119,594
Retirement			654,233
Subtotal			1,235,270

Personnel

Agency: Department Of Human Services

Office of Healthy Aging

	FY 2022	
	FTE	Cost
Total Salaries and Benefits	31.0	3,500,250
Cost Per FTE Position		112,911
Statewide Benefit Assessment		89,467
Payroll Costs	31.0	3,589,717
Purchased Services		
Clerical and Temporary Services		40,000
Information Technology		65,000
Other Contracts		2,500
Subtotal		107,500
Total Personnel	31.0	3,697,217
Distribution by Source of Funds		
General Revenue	9.0	1,784,463
Federal Funds	22.0	1,828,893
Restricted Receipts	0.0	83,861
Total All Funds	31.0	3,697,217